

# ZONEHAVEN - KNOW YOUR ZONE



**ZONEHAVEN**  
Know your path to **safety**.

Zonehaven ([www.zonehaven.com](http://www.zonehaven.com)) is a commercial software application designed to help first responders manage evacuations during an emergency such as a wildfire or flood. It will also help inform communities of these threats, and when and how to evacuate. Alameda County has purchased Zonehaven and it is now in-use throughout Oakland.

## KNOW YOUR **ZONE**

**Zonehaven uses zones that each encompass a number of City streets or blocks.** These zones have already been defined, and for Oakland they are named OKL-Exxx, where xxx is a 3-digit number. For example, zone OKL-E114 is an area just west of Lake Merritt.

Every resident, worker and student in Oakland should know their zone. **Zones will be used to specify which areas are to evacuate, shelter in place, etc.** To learn your zone, go to: [community.zonehaven.com](http://community.zonehaven.com) and enter your address or locate it using the map.

**Memorize your zone and write it down and put it in a visible location,** for example; taped to the inside of your front door. Also know your zone for where you work or learn.



To access Zonehaven, use your browser on a smartphone, tablet or computer and go to:

[community.zonehaven.com](http://community.zonehaven.com)

During an emergency, Oakland's Fire/Police Depts will communicate warnings or orders for one or more zones using various means. **The primary notification will be by AC Alert.** Local AM/FM radio stations, social media, loud speakers and even door-to-door notices may also be used. For more information on emergency notifications, including how to sign up for AC Alert, refer to: [OCP&R Guide #02 - Notifications & Warnings](#)

## ZONE STATUS

In Zonehaven, click on your (or any) zone to view its current status:

- |   |  |
|---|--|
|  Evacuation Order - leave now          |  Clear to Repopulate - safe to return   |
|  Evacuation Warning - potential threat |  Shelter in Place - go indoors and stay |
|  Advisory - be on alert for a threat   |  Normal - no knowledge of threats       |

## ZONEHAVEN PRODUCTS

Access Zonehaven at: [community.zonehaven.com](https://community.zonehaven.com)



**AWARE is Zonehaven's Community Evacuation Interface (CEI) that provides the ability for community residents and local workers and students to:**

- ❖ know the status of their zone and if it has been impacted by an emergency incident
- ❖ view the latest updates about active incidents in the area
- ❖ find resources that will help residents and workers prepare for an emergency



**EVAC is Zonehaven's Evacuation Management Platform (EMP) that provides the ability for Fire/Police first responders and public safety workers to:**

- ❖ prioritize the most vulnerable areas while understanding other dependencies
- ❖ view or run fire and flood models to understand local behavior by incorporating weather conditions, geographic data and other regional knowledge
- ❖ enable collaboration so that agencies can plan and execute evacuations together
- ❖ send zone alerts and notifications to communities with one click

## EMERGENCY EVACUATIONS

**All Oakland residents, workers and students need to be prepared for an emergency evacuation.** A tsunami, flood or fire could affect a large part of the City. A wind-driven firestorm could devastate Oakland from the Hills to the Bay. For more information on creating your emergency evacuation plan, refer to: [OCP&R Guide #05 - Evacuation Planning](#) and [OCP&R Guide #06 - Emergency Evacuations](#)